

# State of New Jersey

PHILIP D. MURPHY
Governor

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September 5, 2018

Via Electronic Mail [ghuttick@earth-tec.net] and USPS Regular Mail

Gretchen Huttick, Office Manager Earth-Tec Associates, Inc. P.O. Box 941 Vernon, NJ 07462

Re:

I/M/O Bid Solicitation #18DPP00205 Earth-Tec Associates, Inc.

T0777 Snow Plowing and Spreading Services

Protest of Notice of Intent to Award

Dear Ms. Huttick:

This letter is in response to your correspondence of August 28, 2018, on behalf of Earth-Tec Associates, Inc. (Earth-Tec) to the Division of Purchase and Property's Hearing (Division) Unit. In that correspondence Earth-Tec protests the August 24, 2018, Notice of Intent to Award (NOI) issued by the Division's Procurement Bureau (Bureau) indicating an intent to award a Master Blanket Purchase Orders (Blanket P.O.s)<sup>1</sup> to several Vendors {Bidders} for Bid Solicitation #18DPP00205 - T0777 Snow Plowing and Spreading Services (Bid Solicitation).

## **BACKGROUND**

By way of background, on January 30, 2018, the Bureau issued the Bid Solicitation on behalf of the New Jersey Department of Transportation (NJDOT), to solicit Quotes from qualified Vendors

<sup>&</sup>lt;sup>1</sup> For consistency, this final agency decision uses terminology employed by the State of New Jersey's *NJSTART* eProcurement system. For ease of reference, the following is a table which references the *NJSTART* term and the statutory, regulatory and/or legacy term.

| NJSTART Term                  | Statutory, Regulatory and/or Legacy Term Request For Proposal |  |  |  |  |  |
|-------------------------------|---|--|--|--|--|--|
| Bid Solicitation              |   |  |  |  |  |  |
| Bid Amendment                 | Addendum  |  |  |  |  |  |
| Change Order                  | Contract Amendment  |  |  |  |  |  |
| Master Blanket Purchase Order | Contract  |  |  |  |  |  |
| Offer and Acceptance Page     | Signatory Page  |  |  |  |  |  |
| Quote                         | Proposal  |  |  |  |  |  |
| Vendor {Bidder}               | Bidder  |  |  |  |  |  |
| Vendor {Contractor}           | Contractor  |  |  |  |  |  |

ELIZABETH MAHER MUOIO State Treasurer

> Maurice A. Griffin Acting Director

{Bidders} to provide snow plowing and spreading services on all State interstates and highways under the jurisdiction of NJDOT. Bid Solicitation § 1.1 *Purpose and Intent*. It is the State's intent to award Statewide Blanket P.O.s to those responsible Vendors {Bidders} whose Quotes, conforming to this Bid Solicitation are most advantageous to the State, price and other factors considered. <u>Ibid.</u>

On February 28, 2018, the Bureau issued Bid Amendment #1 responding to the questions posed by potential Vendors {Bidders}. On March 16, 2018, the Division's Proposal Review Unit opened 164 Quotes received through the State's *NJSTART* eProcurement system and/or hardcopy format by the submission deadline of 2:00 pm eastern time. Thirty-two Quotes were automatically rejected by the Proposal Review Unit for failure to conform to the mandatory administrative requirements for Quote submission.

The remaining Quotes were forwarded to the Bureau for review and evaluation consistent with the requirements of Bid Solicitation Section 6.7 *Evaluation Criteria* which states:

The following evaluation criteria categories, not necessarily listed in order of significance, may be used to evaluate Quotes {Proposals} received in response to this Bid Solicitation {RFP}. The evaluation criteria categories may be used to develop more detailed evaluation criteria to be used in the evaluation process.

- A. Experience of firm (Attachment #2): The Vendor's {Bidder's} documented experience in successfully completing Blanket P.O. {Contracts} of a similar size and scope in relation to the work required by this Bid Solicitation {RFP};
- B. Vendor Equipment (Attachment #1): The quantity and type of Vendor {Bidder} trucks and ability to provide equipment; and
- C. Price: The Vendor's {Bidder's} hourly rate. See Section 6.7.1 below.

With respect to the evaluation of the Vendors' {Bidders'} Quote pricing, Bid Solicitation Section 6.7.1 Vendor's {Bidder's} Price Schedule states:

The Bureau will utilize a weighted price model. The price model will be date-stamped and entered into the record before Quote {Proposal} opening.

One (1) or multiple awards will be made to the Vendor {Bidder} submitting the lowest hourly rate for each Snow Section and meeting, at a minimum, the criteria for experience and equipment set forth in this Bid Solicitation {RFP}, in the following order:

# Snow Plowing and Hauling Services:

- 1st Vendors {Bidders} supplying all required Class A trucks with equipment;
- 2<sup>nd</sup> Vendors {Bidders} supplying all required Class A trucks without equipment;
- 3<sup>rd</sup> Vendors {Bidders} supplying all required Class B trucks with equipment;

- 4<sup>th</sup> Vendors {Bidders} supplying all required Class B trucks without equipment;
- $5^{th}$  Vendors {Bidders} supplying fewer than the required number of Class A trucks with equipment; and
- $6^{th}$  Vendors {Bidders} supplying fewer than the required number of Class B trucks without equipment.

For example, Vendors {Bidders} submitting responsive Quotes {Proposals} and able to supply all required Class A trucks with Vendor {Bidder} owned equipment, will be awarded a Blanket P.O. {Contract} before the Vendors {Bidders} supplying Class A trucks without equipment.

#### **Spreading Services:**

- 1<sup>st</sup> Vendors {Bidders} supplying all required Class R trucks with an on board wetting system;
- 2<sup>nd</sup> Vendors {Bidders} supplying all required Class R trucks;
- 3<sup>rd</sup> Vendors {Bidders} supplying all required Class Q trucks with an on board wetting system;
- 4<sup>th</sup> Vendors {Bidders} supplying all required Class Q trucks;
- 5<sup>th</sup> Vendors {Bidders} supplying all required Class P trucks with an on board wetting system;
- 6th Vendors {Bidders} supplying all required Class P trucks;
- 7<sup>th</sup> Vendors {Bidders} supplying V Box trucks with an on board wetting system;
- 8<sup>th</sup> Vendors {Bidders} supplying V Box trucks;
- 9<sup>th</sup> Vendors {Bidders} supplying mid-body style trucks with an on board wetting system; and
- 10th Vendors {Bidders} supplying mid-body style trucks.

For example, Vendors {Bidders} submitting responsive Quotes {Proposals} and able to supply all required Class R trucks, with an on board wetting system, will be awarded a Blanket P.O. {Contract} before the Vendors {Bidders} supplying Class R trucks without an on board wetting system.

The evaluation of Quotes received and submission of Quote pricing was conducted in three phases as set forth in Bid Solicitation Section 1.1 *Purpose and Intent* which states:

Award of this Bid Solicitation {RFP} will be conducted in three (3) consecutive phases, as described further below. All phases will continue until all Snow Sections have been awarded. Pricing shall not be released until completion of all phases and the final Notice of Intent to Award has been issued.

This procurement will be bid in three consecutive phases, numbered One, Two and Three. The first Phase will be Phase One (1). In Phase One (1), the State will attempt to award all Snow Sections. To the extent that any Snow Sections remain un-awarded following Phase One (1), the State will request that all Vendors {Bidders} who submitted a Quote {Proposal} to

this Bid Solicitation {RFP} for Phase One (1) submit a Phase Two (s) price sheet addressing any Snow Sections that remain un-awarded that the Vendor {Bidder} is interested in. The State will attempt to award all remaining Snow Sections in Phase Two (2) based on the Phase Two price sheets received. In the event that any Snow Sections remain un-awarded after Phase Two (2) is completed, the State will request that all Vendors {Bidders} submit a Phase Three (3) price sheet, addressing any Snow Sections that remain un-awarded, that the Vendor {Bidder} is interested in.

Under no circumstances shall any Vendor {Bidder}, when submitting a Phase Two (2) or Phase Three (3) price sheet after being requested to do so by the State, submit any supplemental or additional information regarding any other aspects of its previously-submitted bid. During Phase Two and Phase Three, the State will only consider the price sheets, and will not consider any additional or supplemental information or documents.

- 1. Phase One (1) will apply to all Vendors {Bidders} that have submitted a responsive Quote {Proposal};
- 2. Phase Two (2) will apply to all Snow Sections not awarded and will occur after the Notice of Intent to Award has been issued for Phase One (1) and prior to the issuance of the final Notice of Intent to Award. All Vendors {Bidders} that have submitted a responsive Quote {Proposal}, in response to this Bid Solicitation {RFP}, will be eligible to participate during Phase Two (2); and
- 3. Phase Three (3) will apply to Snow Sections not awarded and will occur after the Notice of Intent to Award has been issued for Phase Two (2) and prior to the issuance of the final Notice of Intent to Award. All Vendors {Bidders} that have submitted a responsive Quote {Proposal}, in response to this Bid Solicitation {RFP}, will be eligible to participate during Phase Three (3).

In other words, only those Vendors {Bidders} whose original submitted Quotes were responsive to the requirements of the Bid Solicitation would be able to participate in, and submit pricing for Phase 2 and Phase 3.

In accordance with the procedure set forth in Bid Solicitation Section 1.1 Purpose and Intent, after the review and evaluation of all Quotes received in response to Bid Solicitation Phase 1 was completed, on June 5, 2018, the Bureau issued a preliminary notice. That preliminary notice advised the Vendors {Bidders} which snow plowing sections would be awarded based upon the Phase 1 submitted Quotes. The preliminary notice also provided Vendors {Bidders} the opportunity to withdraw a submitted Quote or a preliminarily awarded price line. Four Vendors {Bidders} withdraw a submitted Quotes for some or all of the snow plowing section originally submitted during Phase 1. Thereafter, the Bureau commenced Phase 2 to solicit Quote pricing for those snow plowing sections for which no responsive Quotes had been received. On June 11, 2018, requests for Phase 2 pricing were sent to all Vendors {Bidders} determined to be responsive prior to Phase 1. Phase 2 Quote pricing submission were due to the Bureau on June 18, 2018 at 2:00 p.m.

After the review and evaluation of all Quotes received in response to the Bid Solicitation Phase 2 was completed, on June 25, 2018, the Bureau issued a second preliminary notice. That second preliminary notice advised the Vendors {Bidders} which snow plowing sections would be awarded based upon the Phase 1 and Phase 2 submitted Quotes. The second preliminary notice also provided Vendors {Bidders} the opportunity to withdraw a submitted Quote or a preliminarily awarded price line. Thereafter, the Bureau commenced Phase 3 to solicit Quote pricing for those snow plowing sections for which no responsive Quotes had been received in either Phase 1 or Phase 2. Requests for Phase 3 pricing were sent to all responsive Vendors {Bidders} on June 26, 2018 with a Phase 3 Quote pricing submission due date of June 28, 2018 at 2:00 p.m.

After the review and evaluation of all Quotes received in response to the Bid Solicitation Phase 3 was completed, on July 2, 2018, the Bureau issued a third <u>preliminary</u> notice. That third preliminary notice advised the Vendors {Bidders} which snow plowing sections would be awarded based upon the Phase 1, Phase 2 and Phase 3 submitted Quotes. The third preliminary notice also provided Vendors {Bidders} the opportunity to withdraw a submitted a Quote or a preliminarily awarded price line.

Thereafter, on August 22, 2018, the Bureau issued a Recommendation Report which recommended Blanket P.O. awards to those responsible Vendors {Bidders} whose Quotes, conforming to the Bid Solicitation are most advantageous to the State, price and other factors considered.<sup>2</sup> On August 24, 2018, the NOI was issued advising all Vendors {Bidders} that it was the State's intent to award a Blanket P.O.s consistent with the Bureau's Recommendation Report.

On August 27, 2018, the Division received Earth-Tec's protest challenging the intended Blanket P.O. awards. In the protest, Earth-Tec states:

Earth-Tec did not submitted for Superintendent because the State normally sets a standard rate which was \$ 45.00 per hour. Earth-Tec will honor that rate of \$45.00. The All Inclusive rate we will also do at \$ 120.00 per hour. Which I did submit. We would like you to reconsider our bid.

In consideration of Earth-Tec's protest, I have reviewed the record of this procurement, including the Bid Solicitation, the submitted Quotes, the relevant statutes, regulations, and case law. This review of the record has provided me with the information necessary to determine the facts of this matter and to render an informed Final Agency Decision on the merits of the protest. I set forth herein the Division's Final Agency Decision.

# **DISCUSSION**

The Division's administrative regulations that govern the advertised procurement process establish certain requirements that must be met in order for a Quote to be accepted. Those regulations provide in relevant part that:

(a) In order to be eligible for consideration for award of contract, the bidder's proposal shall<sup>3</sup> conform to the following requirements or be

<sup>&</sup>lt;sup>2</sup> The list of Vendors {Contractors} who are recommended to receive Blanket P.O. awards are listed in the attachment to the Bureau's August 22, 2018 Recommendation Report.

<sup>&</sup>lt;sup>3</sup> "Shall or Must – Denotes that which is a mandatory requirement. Failure to meet a mandatory material requirement will result in the rejection of a Quote {Proposal} as non-responsive." Should or May – "Denotes that which is permissible or recommended, not mandatory." Bid Solicitation § 2.2 General Definitions.

subject to designation as a non-responsive proposal for non-compliance:

- 4. Contain all RFP-required certifications, forms, and attachments, completed and signed as required. An RFP may designate certain forms and/or certifications that need not be included in the bidder's proposal but that must be provided by a successful bidder upon request prior to an award of contract;
- 6. <u>Include all RFP-required pricing information;</u>
- (b) Any proposal failing to comply with the provisions of (a) above shall be subject to automatic rejection.

[N.J.A.C. 17:12-2.2, emphasis added.]

Further, the Bid Solicitation cautioned Vendors {Bidders} regarding the need to ensure that all required forms, including the State-Supplied Price Sheet, are properly submitted. Specifically, Bid Solicitation Section 4.4 Quote {Proposal} Content states in pertinent part:

Vendors {Bidders} submitting Quotes {Proposals} through NJSTART must complete the State-supplied price sheet/schedule(s) (Volume 3) accompanying this Bid Solicitation {RFP} and upload it as an attachment on the "Attachments" Tab (See Section 4.4.5 of this Bid Solicitation {RFP}).

[Emphasis added.]

To assist Vendors {Bidders} in completing the State-supplied price sheet/schedule, Bid Solicitation § 4.4.4.2 *Price Sheet/Schedule Attachment Instructions* stated in part:

The Vendor (Bidder) must submit its pricing using the format set forth in the State-supplied price sheet/schedule accompanying this Bid Solicitation {RFP}.

The State's Price Sheet/Schedule solicits pricing for the following:

- A. Snow Plowing and Hauling Services;
- B. Snow Plowing Services/Other Equipment; and
- C. Spreading Services.

The Vendor {Bidder} is not required to submit pricing for all line items in order to be considered for award. The Vendor {Bidder} may submit pricing for one (1) or multiple line items.

## A. Snow Plowing Services - Price Lines one (1) to 298:

- 1. The Vendor {Bidder} must submit an all-inclusive hourly rate to provide snow plowing services with one of the following options:
  - i. Snow plowing truck only; or

- ii. Snow plowing truck and equipment, as defined in Sections 3.12.2 and 3.12.3 of this Bid Solicitation {RFP}.
- 2. The Vendor {Bidder} must submit an all-inclusive hourly rate for the following:
  - i. Snow Plowing Superintendent; and
  - ii. Hauling Services.

[Bid Solicitation § 4.4.4.2 Price Sheet/Schedule Attachment Instructions.]

A sample of the price sheet section for snow plowing services sought in the subject Bid Solicitation is shown below:

| VENDOR (BIDDER) NAME: |   |        |       |   |   |  |  |
|-----------------------|---|--------|-------|---|---|--|--|
|                       | SNOW PLOW   | ING SE | RVICE | S (PAGES 1 TO   | 100)  |  |  |
| JME HO                | DESCRIPTION   | CET Y  | UNIT  | ALL-INCLUSIVE<br>HOURLY RATE<br>SNOW PLOWING-<br>YRUCK ONLY | ALL-INCLUSIVE<br>HOURLY BATE SHOW<br>PLOWING TRUCK &<br>EQUIPMENT | ALL-INCLUSIVE<br>HOURLY RATE<br>SNOW PLOWING<br>SUPERINTENDENT | ALL-INCLUSIVE<br>HOURLY RATE<br>HAULING ONLY |
| ,                     | SNOW PLOWING SERVICES - D.O.T. REGION: NORTH CREW 210 PATERSON SUBREGION: N3 SNOW SECTION: S210261 RT 200, FROM GOFFLE ROAD, HAWTNORME BORO, PASSAIC CO, TO RT 202 OAKLAND BORO, BERGEN CO [MP 4.4 TO [0.7] | 1      | ноча  |   |   |  |  |
|                       | NUMBER OF TRUCKS REQUIRED: 7  |        |       |   |   |  |  |

The record of this procurement reveals that on March 16, 2018, Earth-Tech uploaded a 30-page document as it Quote submission. Earth-Tec submitted a Quote for Price Line 97, Snow Section 5231262. As shown in the screenshot below, Earth-Tec did not include the all-inclusive hourly rate for the superintendent or hauling services as required by the Bid Solicitation.

| 18DPP                 | 00205 SNOW PLON<br>PRICE SHEET/SCH  | NING A | ND SPR<br>(BID S           | EADING SERVI<br>OLICITATION (I                             | CES - NJDOT<br>RFP) SECTION 4.4. | 5)   |                     |  |
|-----------------------|---|--------|----------------------------|--|----------------------------------|--|---------------------|--|
| VENDOR (BIDDER) NAME: |   |        | Earth-Tec Associates, Inc. |  |                                  |  |                     |  |
| CH 3H4.               | DESCRIPTION   | 077    | LINAT                      | ALL-INCLUSIVE<br>HOURLY RATE<br>SNOW PLOWING<br>TRUCK ONLY |                                  | ALL-INCLUSIVE HOURLY<br>PLATE SHOW PLOWERS<br>SUPERSYTEMBENT | ALL INCLUSIVE HOURS |  |
| 95                    | SHOW RECOMED SERVICES - D.O.T. REGICAL MORTH-CREW 231 SUSSEX SUBHESCOR: HI SHOW SECTION 5331261 RY 33 FROM COUNTY RT 515 IMPDYSTON TWP TO RT 54 VERDION AVE A RT 517 ALT I MUBURG BORD HIM 734 FROM MORTH CHURCH RD, MARCY STON TWP TO RT 23 HAMBURG BORD HIM 734 FO MY 3531 RT 44 FROM MORTH CHURCH RD, MARCY STON TWP TO RT 23 HAMBURG BORD HIM 319 FO MY 3531 MUBURG OF TRUCKS REDUIRED: 3 | 1      | HQUR                       |  |                                  |  |                     |  |
| 97                    | Santy Plomang Services – D.D.T. REGION Adultacity 231 Sussex Subregione No. Santy Section. 1231202 RES From RT 23, nauburg borg to klary State Lime (UP 36.5 to MP 4), 7 Number of Trucks Reduined. 3   | ı      | HOURE                      | S  |                                  |  |                     |  |

Accordingly, the Bureau's Recommendation Report advised that:

Earth-Tec Associates was deemed non-responsive for:

1. Failure to submit an all-inclusive hourly Superintendent rate as required in Section 4.4.4.2; and

2. Failure to submit an all-inclusive hourly hauling rate as required in Section 4.4.4.2.

[Recommendation Report, p. 8.]

The question then is whether Earth-Tec's failure to submit the pricing information with its Quote results in a material deviation. In order for Earth-Tec's Quote to be considered responsive, Earth-Tec's failure to submit all of the information required by the State-Supplied Price Sheet with its Quote would have to be deemed a minor irregularity. Minor irregularities can be waived pursuant to the authority vested by N.J.A.C. 17:12-2.7(d) and Bid Solicitation Section 1.4.10, Quote {Proposal} Acceptances and Rejections. It is firmly established in New Jersey that material conditions contained in bidding specifications may not be waived. Twp. of Hillside v. Sternin, 25 N.J. 317, 324 (1957). In Meadowbrook Carting Co. v. Borough of Island Heights, 138 N.J. 307, 315 (1994), the New Jersey Supreme Court adopted the test set forth by the court in Twp. of River Vale v. Longo Constr. Co. for determining materiality. 127 N.J. Super. 207 (Law Div. 1974). "In River Vale, Judge Pressler declared that after identifying the existence of a deviation, the issue is whether a specific non-compliance constitutes a substantial [material] and hence non-waivable irregularity." In re Protest of the Award of the On-Line Games Prod. and Operation Servs. Contract, Bid No. 95-X-20175, 279 N.J. Super. 566, 594 (App. Div. 1995), citing River Vale, supra, 127 N.J. at 216. The River Vale court set forth a two-part test for determining whether a deviation is material:

First, whether the effect of a waiver would be to deprive the [government entity] of its assurance that the contract will be entered into, performed and guaranteed according to its specified requirements, and second, whether it is of such a nature that its waiver would adversely affect competitive bidding by placing a bidder in a position of advantage over other bidders or by otherwise undermining the necessary common standard of competition.

[River Vale, supra, 127 N.J. at 216.]

"If the non-compliance is substantial and thus non-waivable, the inquiry is over because the bid is non-conforming and a non-conforming bid is no bid at all." <u>ld.</u> at 222.

While in the past the NJDOT may have set a \$45.00 all-inclusive hourly rate for the superintendent, this Bid Solicitation required that the Vendor {Bidder} submit its rate. By not including all pricing information required on the State-Supplied Price Sheet the Division has no information regarding the price that Earth-Tec would charge the State for any of the services which it may provide. Earth-Tec's failure to include any of the necessary pricing information with its Quote submission is a material deviation from the requirements of the Bid Solicitation. Permitting Earth-Tec, or any other Vendor {Bidder}, to submit the required information after the Quote opening deadline has passed would place that Vendor {Bidder} in a position of advantage over other Vendors {Bidders} who timely submitted the required pricing information with the Quote. See, In Re Motor Vehicle Comm'n Surcharge Sys Accounting & Billing Servs., 2018 N.J. Super. Unpub. LEXIS 285. Accordingly, Earth-Tec's Quote was properly deemed non-responsive by the Bureau for failure to submit the superintendent and hauling rates with the Quote as required by the Bid Solicitation.

## **CONCLUSION**

Based upon the foregoing, I find no reason to disturb the Bureau's recommendation. Accordingly, I sustain the August 24, 2018, Notice of Intent to Award. This is my final agency decision with respect to the protest submitted by Earth-Tec.

Thank you for your company's continuing interest in doing business with the State of New Jersey and for registering your company with *NJSTART* at www.njstart.gov, the State of New Jersey's eProcurement system. I encourage you to log into *NJSTART* to select any and all commodity codes for procurements you may be interested in submitting a Quote for so that you may receive notification of future bidding opportunities. Please monitor the New Jersey Department of Transportation's, the Division's and the *NJSTART* websites for future bidding opportunities for these services

Sincerely,

Maurice N. Griffin Acting Director

MAG: RUD

c: P. Michaels

L. Spildener M. Groninger