Brand Line: NEC SV8500 & SV8100

NEC is providing Hourly Labor Rates for installation of new equipment or services not under warranty as described in Section 3.2.8, Warranty or not under Post-warranty maintenance as described in Section 3.2.9 Post-warranty maintenance.)

Labor rates may be provided for each type of labor (i.e., technician, custom development, project management, switch programming, professional services, etc.). If needed, additional pages may be provided by bidder for Schedule X. Additional Schedule X pages should include: type of labor, Bidder’s Name and Brand Line as above.

The all inclusive hourly rate for this category is defined as follows:

**Hourly Rate:**

**DESCRIPTION**

**Straight Time:** The fixed hourly rate for on-site T&M support during normal business hours of Monday to Friday, 8:00AM to 5:00 PM ET. per hour $105.00

**Over Time:** The fixed hourly rate for on-site T&M support Monday to Thursday 5:01PM to 7:59PM ET to Friday 5:01 PM to 11:59PM per hour $158.00

**Saturday All** per hour $158.00

**Sunday All** per hour $158.00

**Vendor Holiday** per hour $210.00

Additional technical services are provided to offer the customer more cost effective benefits and efficient services. Rates, hours, and skill-set are expanded in this section and includes the following: